

# **AGENCY STRATEGIC PLAN**

**FOR THE FISCAL YEARS**

**2003 - 2007**



**ARKANSAS STATE BOARD OF HEARING INSTRUMENT DISPENSERS**

**FUNCTIONAL AREA: HEALTH & HUMAN SERVICES**

# **AGENCY STRATEGIC PLAN APPROVAL FORM**

**FOR THE FISCAL YEARS**

**2003 - 2007**

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**Stewart Bell**  
**Secretary**

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**Dave Oyler**  
**Board Chair**

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# STRATEGIC PLAN

<b>Agency Name</b>	Arkansas State Board of Hearing Instrument Dispensers
<b>Agency Mission Statement:</b>  To ensure the public is protected when purchasing hearing instruments.	

## AGENCY GOAL 1:

To regulate the hearing instrument dispenser profession in Arkansas.

# STRATEGIC PLAN

<b>Agency Name</b>		Arkansas State Board of Hearing Instrument Dispensers
<b>Program</b>		State Board of Hearing Instrument Dispensers Operations
<b>Program Authorization</b>		ACA 17-84-101, et.seq.
<b>Program Definition:</b>  <b>Funds-Center Code:</b> <u>  A89  </u>		The State Board of Hearing Instrument Dispensers provides staff support for carrying out the duties of the Arkansas State Board of Hearing Instrument Dispensers. Those duties include: 1) preparation, supervision and administration of examinations to individuals applying for a license to dispense hearing instruments in the State of Arkansas; 2) promulgation of rules and regulations necessary to administer and enforce the laws governing hearing instrument dispensers in the State of Arkansas; 3) collection of fees, as determined by the Board, for examinations, issuance of internships, licenses and permits, and the registration of persons qualified under the law; 4) issuance of annual renewal licenses to individuals meeting renewal qualifications; 5) monitoring of mandatory continuing education and surety bond requirements; 6) investigation of complaints against licensed dispensers and taking disciplinary action where appropriate after conducting a hearing.
<b>AGENCY GOAL(S) #</b>	<b>1</b>	
<b>Anticipated Funding Sources for the Program:</b>		Cash Funds

## **GOAL 1: (Sub-Funds Center Code: A89GOAL1)**

To administer the professional examination; certify, license and register individuals who meet requirements to practice hearing instrument dispensing; and protect the public from illegal, incompetent, unethical and unprofessional practitioners.

### **OBJECTIVE 1: (Sub-Funds Center Code: A89G1OBJ1)**

To ensure that all exam candidates and practitioners of hearing instrument dispensing are appropriately qualified and that complaints of illegal and inappropriate practices are resolved in a timely manner.

### **STRATEGY 1: (Sub-Funds Center Code: A89A)**

The Board will provide the necessary resources to meet its objective.